

## **Hope and Healing Therapeutic Riding Policies**

- **INITIAL EVALUATION POLICY** Each potential participant must schedule an initial visit with the instructor prior to beginning lessons. This gives us a chance to get to know the participant, evaluate his/her abilities, and decide as to whether we can accommodate the individual in the program.
- **PAYMENT POLICY** Payment may be made in full or in 2 installments with prior approval. Payment needs to be received, or a plan discussed by the first lesson. If a rider is participating on a full scholarship, rider is **financially responsible for ANY UNEXCUSED absences.**
- **ATTIRE POLICY** Helmets and boots/tennis shoes are **REQUIRED** for all participants during both ground and mounted activities. Long pants are **HIGHLY** recommended.
- **ABSENCE POLICY** Please give 24-hour notice whenever possible, this allows us time to inform staff & volunteers.

### **- CANCELLATION POLICY**

If a rider cannot attend his or her scheduled lesson a refund will **NOT** be issued. If Hope and Healing Therapeutic Riding cancels lessons, we will do our best to schedule a makeup. If a makeup cannot be scheduled, we will issue a refund for that lesson.

Hope and Healing Therapeutic Riding reserves the right to deny participation in any program activity that, in the professional opinion of the Hope and Healing Therapeutic Riding staff, presents a risk to the safety and/or well-being of the horses, staff, volunteers and/or other participants.

### **-SAFETY POLICY/ ELIGIBILITY TO RIDE**

For everyone to get the most out of their experience at HHTR, we strive to provide the safest possible conditions and adhere to precautions and contraindications for participants established by PATH Intl. Please review the following HHTR policies:

1. The acceptance and continuation of a participant depends on the availability of instructors, volunteers, and suitable horses.
2. Rider weight limit is subject to HHTR's Height/Weight Policy and volunteer/ horse availability
3. HHTR retains the right at any time to refuse any participant that we cannot safely accommodate
4. HHTR asks that participants inform us immediately with any changes in health status
5. An annual update of the Medical History form/Physician Statement is required
6. When near/on horses, participants **MUST** wear ASTM- approved riding helmets, which HHTR supplies
7. Groundwork lessons will be an option for anyone not eligible to participate in mounted activities due to precautions or contraindications.

### **- RETURNEE POLICY**

Each year, Medical History/ Physician Statements/ Liability forms need to be completed. If any other changes in the participant occur, it is the responsibility of the participant/ participant's guardian to inform HHTR. All participants have the option to participate in back-to-back sessions of HHTR. If demand for lessons grows, participants wanting to return may be put on a waiting list to participate in future sessions.